

OPEN 24 HOURS A DAY

This is the
Entrance to the

**Emergency
Department**

**HARTFORD
HOSPITAL**

**the
Emergency
Department**

at

**Hartford
Hospital**

HOW IT IS STAFFED

By doctors, assisted by nurses. They are on hand to meet any emergency. If you wish your private doctor he will be called and arrangements made for him to take care of your problem. Whenever possible it is best to notify your doctor before coming to the hospital. If unable to come himself, he will give orders to be carried out on your arrival.



RELATIVES & FRIENDS

It is understandable that relatives or friends should wish to be near you in a time of emergency. While it is not possible to accommodate them in the Emergency Department itself, there is a waiting room close by. Members of the staff will do their best to keep relatives or friends informed of the patient's progress.

EMERGENCY ROOM

YOU MAY HAVE TO WAIT

Every effort is made to treat patients in the Emergency Department promptly. However, the most seriously ill or injured must receive first attention. There may be a need for services to aid in diagnosis and treatment. It usually takes time to investigate and arrive at decisions that will lead to effective medical care.

X-RAYS

X-Ray pictures are a help in obtaining a diagnosis that will lead to correct treatment. The X-Rays are taken in the emergency X-Ray suite adjacent to the Emergency Department. Again you may have to wait! There may be patients ahead of you and, too, films must be developed, studied and reports made. Sometimes pictures have to be retaken for better results. The patient is the one who will benefit from these procedures.

QUESTIONS ARE NECESSARY

The emergency patient or relatives may wonder, "Why do they have to ask questions at a time like this?" It is necessary that careful records be kept of each visit. This is for the patient's protection as well as for the doctor's convenience. The records are also important in connection with insurance and legal matters.

THE RATES

The hospital charges a minimum fee for every Emergency Room visit. This does not include any special treatments or other services which are extra. The bill you receive will be itemized.

You may receive a separate bill:

- if you are treated by your own physician;
- if you are treated by a private physician recommended by your physician;
- if you are treated by a physician recommended by the hospital due to the nature of your case or to the case-loads of the House Staff physicians.